March 13, 2020

Dear Parent or Guardian,

We understand that the virus now known as COVID-19 is causing many challenges in our communities, our country, and the world. For information about the disease and its spread, we stay in touch with trusted resources and recommend you visit <https://www.cdc.gov/> and your state’s Department of Health website.

We at Agile Mind are your partners in your continuity of education plan in the event of a quarantine period. Your child’s teacher can make assignments, quizzes, and tests through the highly secure Agile Mind Learning Management System—which is accessible through desktop, laptop, and tablet. And your child can access online pages and complete Practice items with a smartphone when they are included on a teacher-created assignment.

During this time, we recommend the following actions:

**What You Can Do**

* Monitor your child’s progress online using their student login credentials listed below.
* Encourage your child to utilize 1) online content pages, 2) Student Activity Sheets, and 3) practice questions. These three resources are all vital parts of the Agile Mind instructional system that help your child learn and succeed. They will be assigned by your child’s teacher as part of regular Assignments in the Agile Mind System.
* Be sure your child’s teacher has your most up-to-date contact information.
* Review your student’s Assignments and their teacher’s expectations and help them stay on track.
* Contact Agile Mind Support at [support@agilemind.com](mailto:support@agilemind.com) or 866-284-4655 with technical questions or for help using Agile Mind programs
* Visit this website for more information from Agile Mind about supports during disruptions related to COVID-19: <https://www.agilemind.com/programs/covid-19/>

**To log in to the Agile Mind system**: Use the browser on your computer (Internet Explorer for a PC and Firefox for a Mac) or tablet and go to your district’s Agile Mind site**:** Insert URL

(**Note**: Do not type “www” before the district name in the web address.) Use your child’s assigned user ID and password to log in.

Student User ID:

Student Password:

If you need assistance, you can count on Agile Mind for phone and email support. Just call 1-866-284-4655 or email [support@agilemind.com](mailto:support@agilemind.com).

**Support Hours:**

* Monday – Thursday: 7:00 AM - 7:00 PM CDT
* Friday: 7:00 AM - 6:00 PM CDT

Sincerely,